

# Quick Guide – Login/Dashboard/Batch

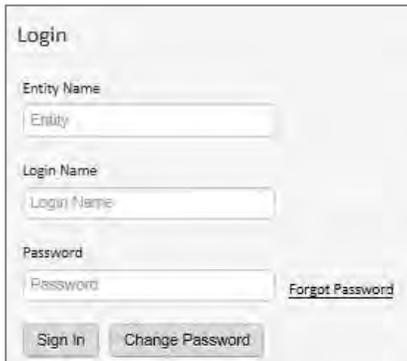
Business Online Receivables 2.05

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## Logging into Business Online Receivables

1. Enter the URL or web address, provided by your application host, into your web browser to connect to the Business Online Receivables application. A log in page will be displayed.



The screenshot shows a login form with the following fields and buttons:

- Entity Name:
- Login Name:
- Password:  [Forgot Password](#)
- Buttons:

2. Enter the **Entity Name**, **User Name** and **Password** provided by your application host, then press the Enter key or click **Sign In**. A **Change Password** option is also provided on the sign on screen.

A forgotten password may be remedied using the **Forgot Password** link. Click the link to open the **Forgot Password** dialogue box.



The screenshot shows a 'Forgot Password' dialog box with the following fields and buttons:

- Entity:
- Login Name:
- Email Subject Line:
- Buttons:

Enter the **Entity Name**, **User Name** and **Email Subject Line**. Click **Submit** to send yourself an email containing a link that will open a Reset Password page. Note that this link expires after 10 minutes.

3. Click **Sign In**.

If the site does not use Multi-factor Authentication (MFA), the Business Online Receivables application will be displayed.

If MFA is used by the site, the following screen will display.



The system will email the user a One Time Verification Code (OTC) to the email that is associated with that user in the Security Admin configuration.

A verification email example is displayed below. The MFAUser is the first name of the Security Admin user receiving the verification email.



4. Select and copy the **Verification Code** provided in the email.
5. In the MFA screen on the Business Online Receivables site, paste the **Verification Code** in the **Verification Code** field.
6. Click **Continue**.

The Business Online Receivables site will be presented to the user.

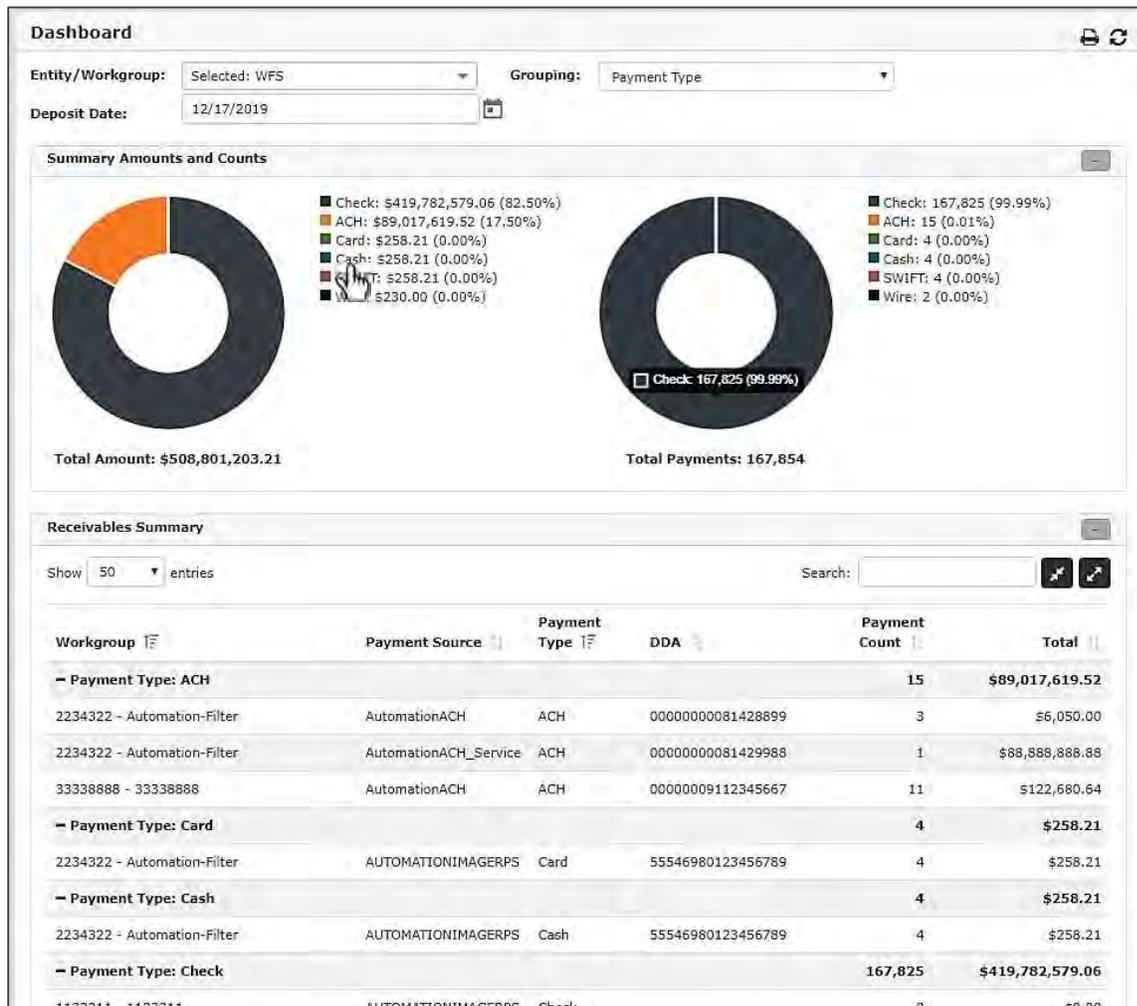
NOTE: Currently, MFA does not allow a “Remember this Device” option, therefore all users that use MFA must enter in a verification code every single time they log into Business Online Receivables.

# Dashboard

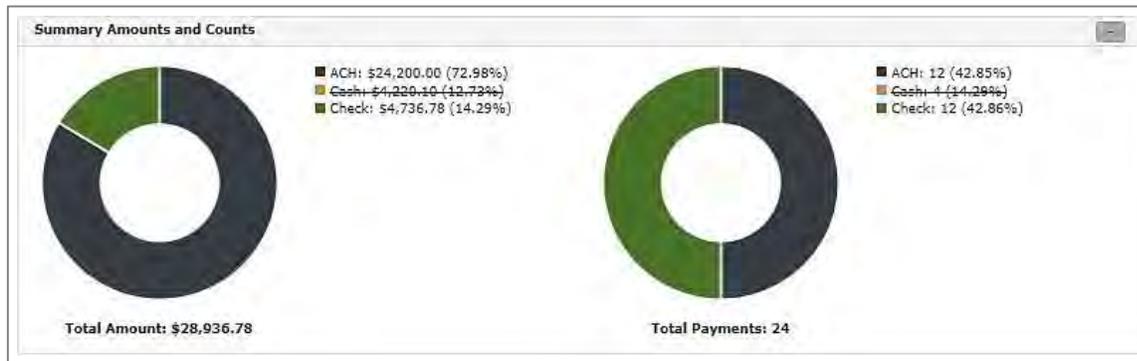
Upon login to Business Online Receivables, the Dashboard page is displayed if the user has been granted permission to the page. The default view is the most current deposit date and the highest level entity.

1. Drop down and select the entity or workgroup to display.
2. Select the Deposit Date.
3. Change the grouping selection to a different grouping if needed.

The Summary Amounts and Counts section updates with the newly selected options. Each section can be minimized or maximized as needed. The application remembers this setting for the physical machine and individual user even after the user logs out of the application.



The pieces of the doughnuts can be removed by a click on an item in the legend. Compare image below where Cash has been removed from the doughnuts



The Receivables Summary section of the page displays a grid of all payments received for the filter setting at the top of the Dashboard page.

| Workgroup                    | Payment Source   | Payment Type | DDA              | Payment Count | Total              |
|------------------------------|------------------|--------------|------------------|---------------|--------------------|
| <b>– Payment Type: ACH</b>   |                  |              |                  | <b>12</b>     | <b>\$24,200.00</b> |
| 68 - Jeff Test Group         | ACH_Henn         | ACH          | 0000000061428888 | 12            | \$24,200.00        |
| <b>– Payment Type: Cash</b>  |                  |              |                  | <b>4</b>      | <b>\$4,220.10</b>  |
| 99 - ImageRPS_Elkhorn        | ImageRPS_Elkhorn | Cash         | 123456789        | 2             | \$2,110.05         |
| 99 - ImageRPS_Elkhorn        | ImageRPS_Elkhorn | Cash         | 123456789        | 2             | \$2,110.05         |
| <b>– Payment Type: Check</b> |                  |              |                  | <b>12</b>     | <b>\$4,736.78</b>  |
| 99 - ImageRPS_Elkhorn        | ImageRPS_Elkhorn | Check        |                  | 0             | \$0.00             |
| 99 - ImageRPS_Elkhorn        | ImageRPS_Elkhorn | Check        | 123456789        | 8             | \$516.68           |
| 99 - ImageRPS_Elkhorn        | ImageRPS_Elkhorn | Check        | 123456789        | 2             | \$2,110.05         |
| 99 - ImageRPS_Elkhorn        | ImageRPS_Elkhorn | Check        | 123456789        | 2             | \$2,110.05         |
| <b>Total:</b>                |                  |              |                  |               | <b>\$33,156.88</b> |

Showing 1 to 7 of 7 entries

Click a row on the **Receivables Summary** page to view a summary of the batches on the **Batch Summary page**. See the [Batch Summary](#) section of this document for more information about the **Batch Summary** page.

**Batch Summary** 🔄

Date Range: 2/1/2020 - 2/18/2022 Workgroup: Selected: 30 - Bevent Insurance - BP Payment Type: -- All --

Payment Source: -- All -- Search

Show 10 entries Search:

| Batch ID                            | Batch  | Deposit Date | Payment Source | Payment Type | DDA       | Batch Site Code | Payment Count | Batch Total       |
|-------------------------------------|--------|--------------|----------------|--------------|-----------|-----------------|---------------|-------------------|
| 432198                              | 432198 | 03/06/2020   | DIT            | Check        | 123456789 | 1               | 10            | \$0.07            |
| 432198                              | 432198 | 03/09/2020   | DIT            | Check        | 123456789 | 1               | 10            | \$0.07            |
| 30001                               | 30001  | 03/19/2020   | DIT            | Check        |           | 1               | 10            | \$0.07            |
| 30004                               | 30004  | 03/20/2020   | DIT            | Check        |           | 1               | 3             | \$0.00            |
| 30004                               | 30004  | 03/20/2020   | DIT            | Check        | 123456789 | 1               | 7             | \$0.07            |
| 30003                               | 30003  | 03/20/2020   | DIT            | Check        |           | 1               | 10            | \$0.00            |
| 30005                               | 30005  | 03/20/2020   | DIT            | Check        |           | 1               | 3             | \$0.00            |
| 30005                               | 30005  | 03/20/2020   | DIT            | Check        | 123456789 | 1               | 7             | \$0.07            |
| 30006                               | 30006  | 03/20/2020   | DIT            | Check        |           | 1               | 10            | \$0.00            |
| 30007                               | 30007  | 03/20/2020   | DIT            | Check        |           | 1               | 10            | \$0.00            |
| <b>Grand Total for All Batches:</b> |        |              |                |              |           |                 | <b>477</b>    | <b>\$3,348.99</b> |

Showing 1 to 10 of 108 batches (filtered from 98 total batches)

Previous 1 2 3 4 5 ... 11 Next

Click a batch row in the **Batch Summary** page to view the batch details.

Dashboard > Batch Summary > Batch Detail

Bank: 9999      Batch ID: 1630  
 Workgroup: 99 - ImageRPS\_Elkhorn      Batch: 180  
 Deposit Date: 09/21/2017      Batch Site Code: 1  
 Account Site Code: 1      Batch Cue Code: 0

Show 10 entries      Search:

| Transaction | Payment Amount | R/T       | Account Number | Check/Trace/Ref Number | DDA       |
|-------------|----------------|-----------|----------------|------------------------|-----------|
| 1           | \$94.56        | 095601171 | 96372050       | 1733                   | 123456789 |
| 2           | \$48.67        | 101380933 | 96725340       | 2385                   | 123456789 |
| 3           | \$31.27        | 078237559 | 64292703       | 1768                   | 123456789 |
| 4           | \$83.71        | 080881142 | 47438986       | 9651                   | 123456789 |

View All      Total Amount: \$258.21

Showing 1 to 4 of 4 entries      Previous 1 Next

Click a transaction row on the **Batch Detail** page to view the transaction details for the batch.

Dashboard > Batch Summary > Batch Detail > Transaction Detail

**Transaction Details**

Bank: 9999      Account Site Code: 1      View All Images 2      Go to Transaction 2 →  
 Workgroup: 99 - ImageRPS\_Elkhorn      Batch Site Code: 1  
 Deposit Date: 09/21/2017      Batch Cue ID: 0  
 Batch: 18      Transaction: 2  
 Batch ID: 1630

**Payment Items**

Show 10 entries      Search:

| Payment Sequence | R/T       | Account Number | Check/Trace/Ref Number | Payer | DDA       | Payment Amount |
|------------------|-----------|----------------|------------------------|-------|-----------|----------------|
| 2                | 101380933 | 96725340       | 2385                   |       | 123456789 | \$48.67        |

**Data Entry Fields**

- CC2 Field: \$48.67
- Courtesy Amount: \$48.67
- KFI Type:
- New Date Field: 09/21/2017

Total: \$48.67

Showing 1 to 1 of 1 entries      Previous 1 Next

**Related Items**

Show 10 entries      Search:

| New Date Field | Account Number | Date Test  | Currency Test | KFI Type | Float Test |
|----------------|----------------|------------|---------------|----------|------------|
| 09/21/2017     |                | 09/09/2017 | \$44.00       | none     | 234        |

Showing 1 to 1 of 1 entries      Previous 1 Next

**Documents**

Show 10 entries      Search:

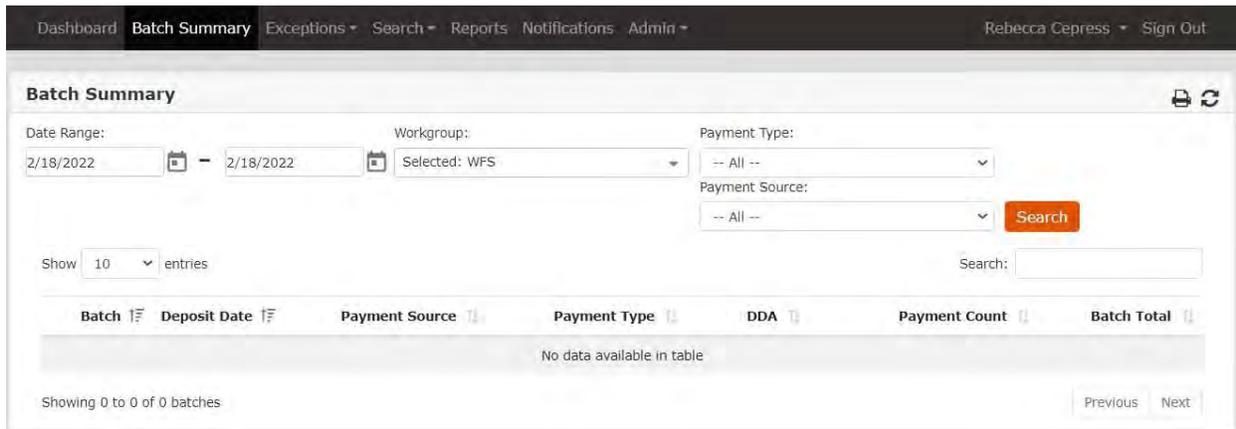
| Document Sequence | Sequence Within Transaction | Description |
|-------------------|-----------------------------|-------------|
| 2                 | 2                           | Invoice     |

Showing 1 to 1 of 1 entries      Previous 1 Next

Click any breadcrumb in a page header to return to a previous level.

## Batch Summary

The Batch Summary provides high level information about each batch processed for a selected workgroup and date range. Batch summary information is displayed by selecting the Batch Summary menu item or by drilling down from a workgroup row in the Receivables Summary section of the Dashboard page.



Dashboard **Batch Summary** Exceptions Search Reports Notifications Admin Rebecca Cepress Sign Out

### Batch Summary

Date Range: 2/18/2022 - 2/18/2022 Workgroup: Selected: WFS Payment Type: -- All -- Payment Source: -- All -- Search

Show 10 entries Search:

| Batch                      | Deposit Date | Payment Source | Payment Type | DDA | Payment Count | Batch Total |
|----------------------------|--------------|----------------|--------------|-----|---------------|-------------|
| No data available in table |              |                |              |     |               |             |

Showing 0 to 0 of 0 batches Previous Next

1. Select a Date Range.
2. Double-click a Workgroup (entities cannot be selected).
3. Select the payment type from the Payment Type dropdown list, or use the default of --All--.
4. Select the payment source from the Payment Source dropdown list, or use the default of --All--.
5. Click Search.

**NOTE:** The data displayed by the Batch Summary page is dynamic in that it shows only batches in workgroups that contain data and that the user has permission to view.

Dashboard Batch Summary Capture Exceptions Search Reports Notifications Admin

### Batch Summary

Date Range: 2/1/2020 - 2/18/2022 Workgroup: Selected: 30 - Bevent Insurance - BP Payment Type: -- All -- Payment Source: -- All -- Search

Show 10 entries Search:

| Batch ID                            | Batch  | Deposit Date | Payment Source | Payment Type | DDA       | Batch Site Code | Payment Count | Batch Total       |
|-------------------------------------|--------|--------------|----------------|--------------|-----------|-----------------|---------------|-------------------|
| 432198                              | 432198 | 03/06/2020   | DIT            | Check        | 123456789 | 1               | 10            | \$0.07            |
| 432198                              | 432198 | 03/09/2020   | DIT            | Check        | 123456789 | 1               | 10            | \$0.07            |
| 30001                               | 30001  | 03/19/2020   | DIT            | Check        |           | 1               | 10            | \$0.07            |
| 30004                               | 30004  | 03/20/2020   | DIT            | Check        |           | 1               | 3             | \$0.00            |
| 30004                               | 30004  | 03/20/2020   | DIT            | Check        | 123456789 | 1               | 7             | \$0.07            |
| 30003                               | 30003  | 03/20/2020   | DIT            | Check        |           | 1               | 10            | \$0.00            |
| 30005                               | 30005  | 03/20/2020   | DIT            | Check        |           | 1               | 3             | \$0.00            |
| 30005                               | 30005  | 03/20/2020   | DIT            | Check        | 123456789 | 1               | 7             | \$0.07            |
| 30006                               | 30006  | 03/20/2020   | DIT            | Check        |           | 1               | 10            | \$0.00            |
| 30007                               | 30007  | 03/20/2020   | DIT            | Check        |           | 1               | 10            | \$0.00            |
| <b>Grand Total for All Batches:</b> |        |              |                |              |           |                 | <b>477</b>    | <b>\$3,348.99</b> |

Showing 1 to 10 of 108 batches (filtered from 98 total batches)

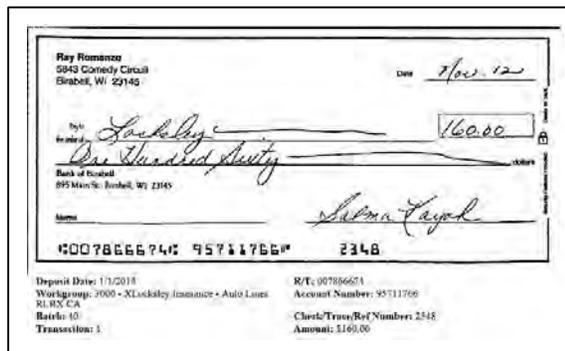
Previous 1 2 3 4 5 ... 11 Next

## Batch Detail

Batch details are accessed when a user clicks a batch row on the Batch Summary page or the Batch Detail hyperlink on a Search results page. This page provides transaction information.

Click the **View Payment Image(s)** icon to generate a PDF document of the check image.

Sample View Image report



Click the **View Transaction Document(s)** icon to generate a PDF document containing all the non-check images for the selected batch.

Click the **View All Images for Transaction** icon to generate a PDF containing all the images for the selected transaction.

Click the **View All Images for Batch** icon to generate a PDF containing all the images for the batch.

Click the **View ImageRPS Audit** icon at the far right to generate a Transaction Report PDF. This feature is only available with ImageRPS payment sources and administrator permission. The report includes all ImageRPS data and document images for the transaction.

A batch detail report can be printed from this screen. All report samples are in the Report Document.

# Transaction Detail

Transaction details are accessed when a user clicks a transaction row in the Batch Detail page. Information in the Transaction Detail page may vary based on the type of transactions captured.

Sample Transaction Detail page

**Batch Summary > Batch Detail > Transaction Detail** 🖨️ 🔄

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**Transaction Details**

|                                  |                      |                       |
|----------------------------------|----------------------|-----------------------|
| Bank: 9999                       | Account Site Code: 1 | View All Images 2     |
| Workgroup: 99 - ImageRP5_Elkhorn | Batch Site Code: 1   | Go to Transaction 2 ➔ |
| Deposit Date: 02/15/2019         | Batch Cue ID: 0      |                       |
| Batch: 6906                      | Transaction: 2       |                       |
| Batch ID: 6906                   |                      |                       |

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**Payment Items**

Show 10 entries Search:

| Payment Sequence  | R/T       | Account Number | Check/Trace/Ref Number | Payer | DDA              | Payment Amount |
|---|-----------|----------------|------------------------|-------|------------------|----------------|
| 3   | 049284285 | 37189207       | 1232479                |       | 6549809123456789 | \$744.16       |
| <b>Data Entry Fields</b> <ul style="list-style-type: none"> <li>• CC2 Field: \$744.16</li> <li>• Courtesy Amount: \$744.16</li> <li>• KFI Type: None</li> </ul> |           |                |                        |       |                  |                |
| 4   | 025428913 | 88418022       | 1233093                |       | 6549809123456789 | \$477.77       |
| <b>Data Entry Fields</b> <ul style="list-style-type: none"> <li>• CC2 Field: \$477.77</li> <li>• Courtesy Amount: \$477.77</li> <li>• KFI Type: None</li> </ul> |           |                |                        |       |                  |                |

**Total: \$1,221.93**

Showing 1 to 2 of 2 entries Previous 1 Next

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**Related Items**

Show 10 entries Search:

|   | Amount Due | Balance Amount | Change of Address | Due Date | Line of Business | Policy Number |
|---|------------|----------------|-------------------|----------|------------------|---------------|
| 3 | \$78.97    | \$976.62       | n                 | 022800   | 02               | 444590001     |
| 4 | \$245.31   | \$245.31       | n                 | 022400   | 01               | 005143222     |

Showing 1 to 2 of 2 entries Previous 1 Next

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**Documents**

Show 10 entries Search:

| Document Sequence | Sequence Within Transaction | Description |
|-------------------|-----------------------------|-------------|
| 3                 | 3                           | Invoice     |
| 4                 | 4                           | Invoice     |

Showing 1 to 2 of 2 entries Previous 1 Next

## Payment Items

The Payment Items area displays the information for one or more payments included in the transaction. Although the columns report the same data for all payments, any miscellaneous data with the bold labels, such as **Data Entry Fields** shown here, will vary depending on the payment source.

| Payment Sequence   | R/T       | Account Number | Check/Trace/Ref Number | Payer | DDA              | Payment Amount           |
|--|-----------|----------------|------------------------|-------|------------------|--------------------------|
| 3  | 049284285 | 37189207       | 1232479                |       | 6549809123456789 | \$744.16                 |
| <b>Data Entry Fields</b>   |           |                |                        |       |                  |                          |
| <ul style="list-style-type: none"> <li>CC2 Field: \$744.16</li> <li>Courtesy Amount: \$744.16</li> <li>KFI Type: None</li> </ul> |           |                |                        |       |                  |                          |
| 4  | 025428913 | 88418022       | 1233093                |       | 6549809123456789 | \$477.77                 |
| <b>Data Entry Fields</b>   |           |                |                        |       |                  |                          |
| <ul style="list-style-type: none"> <li>CC2 Field: \$477.77</li> <li>Courtesy Amount: \$477.77</li> <li>KFI Type: None</li> </ul> |           |                |                        |       |                  |                          |
|  |           |                |                        |       |                  | <b>Total: \$1,221.93</b> |

Showing 1 to 2 of 2 entries

## Related Items

The Related Items area displays the information for any non-payment (not a check) documents such as invoice, stub, correspondence, etc. There may or may not be items displayed in this area.

|   | Amount Due | Balance Amount | Change of Address | Due Date | Line of Business | Policy Number |
|---|------------|----------------|-------------------|----------|------------------|---------------|
| 3 | \$78.97    | \$976.62       | n                 | 022800   | 02               | 444590001     |
| 4 | \$245.31   | \$245.31       | n                 | 022400   | 01               | 005143222     |

Showing 1 to 2 of 2 entries

## Documents

The Documents area lists any non-payment documents associated with the transaction.

| Document Sequence | Sequence Within Transaction | Description |
|-------------------|-----------------------------|-------------|
| 3                 | 3                           | Invoice     |
| 4                 | 4                           | Invoice     |

Showing 1 to 2 of 2 entries

For more detailed information regarding the Dashboard, Batch Summary, Batch Detail and Transaction Detail options, reference the Receivables360 2.05 User Guide.

## Change Log

| Date          | Description  |
|---------------|--|
| 18 April 2024 | Document modified for v2.05.                                   |
| 23 April 2024 | Removed Online from the product where referenced in the guide. |
| 13 Feb 2025   | Added MFA to the login process.                                |